

AMB2006-08

August 21, 2006

## ***TrueGUI™ Wiki and Developer's Guide Available*** ***Telephone Support Hours Extended To Aid Your Development Efforts***

Dear Alpha Micro Dealer:

Questions and answers having been flowing through Alpha Micro Technical Support since the introduction of *TrueGUI*. Every developer has unique needs, many of which have resulted in new functionality being added to *TrueGUI*. Communicating how to make use of *TrueGUI*'s ever-expanding features is beyond the scope of any one manual. Even the Alpha Micro BBS is not the best forum, because topics can relate to one another and deserve better structure than the BBS can give. Therefore, Alpha Micro is undertaking three initiatives to improve your access to information that will help you to understand this important tool better.

### **A New Developer's Manual**

The new *TrueGUI* Developer's Guide is more than a description of *TrueGUI*; it is a how-to manual for adapting existing text-based software for GUI functionality. It covers all of the basic information for getting started with the Visual Studio® Forms Editor, along with numerous screen shots to guide you through what may be unfamiliar territory.

Download the latest version of *TrueGUI* from [www.truegui.com](http://www.truegui.com), and the Developer's Guide will be installed along with the rest of the software. Also, all *TrueGUI* manuals can be found in the documentation area at <http://www.alphamicro.com/amphtm/docs.htm> in the Developer Tools/Languages section.

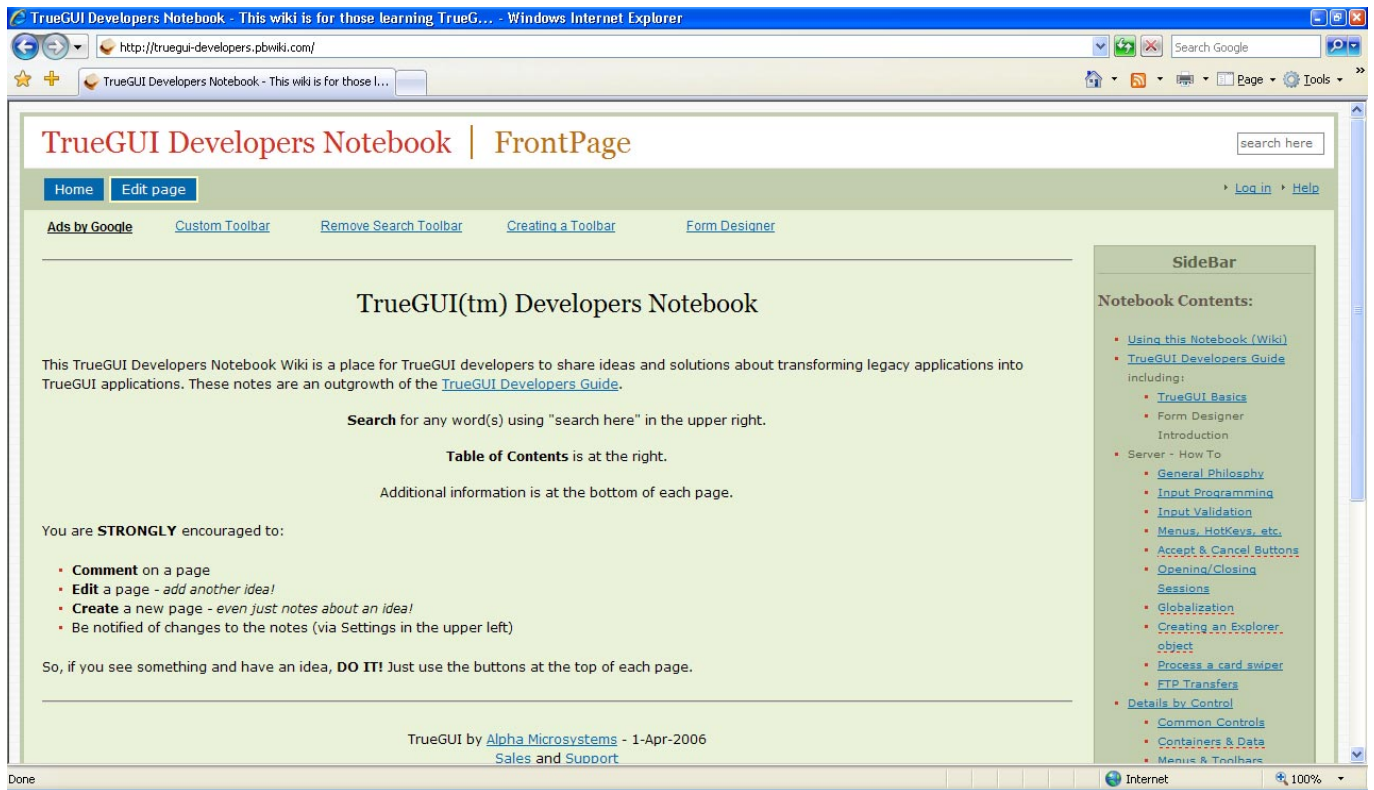
### **The *TrueGUI* Notepad: The first Alpha Micro Wiki**

Over the past several years, Wiki technology ([www.wiki.org](http://www.wiki.org)) has become a popular way for a community of interested parties to document something. Branching out from its original success creating a public encyclopedia ([www.wikipedia.org](http://www.wikipedia.org)), Wiki technology has morphed into a way for people collectively to write explanations for just about any topic. A Wiki is basically an editable, searchable set of text, filled with hyperlinks to other pages. Anyone can contribute and edit the content.

The new "***TrueGUI* Notepad**" is a Wiki that provides a way for the entire developer community to comment on their experiences in a structured way that can help other developers. Alpha Micro Technical Support has gotten the ball rolling by documenting *TrueGUI* basics along with many of the issues that developers have asked about.

We encourage you to help the *TrueGUI* community by enhancing and modifying the Wiki. One developer has already written a page about how to interface a Card Swiper to *TrueGUI* screens.

Take a look at [www.truegui.com/wiki](http://www.truegui.com/wiki)



## New Extended Support Hours for TrueGUI

We know that many developers have to “pay the bills” by working on immediate customer projects during business hours. As a result, *TrueGUI* development and experimentation is often relegated to evenings and weekends.

Alpha Micro wants to help: Effective immediately, Alpha Micro Technical Support will be available for *TrueGUI* support from 8:00 AM – 11:00 PM Pacific Time, seven days a week. Just call (800) 487-7877 and select the *TrueGUI* support option. Our phone system will either transfer you to the *TrueGUI* support person on call, or it will take a message and page the appropriate party. You are also welcome to e-mail [support@truegui.com](mailto:support@truegui.com), however you are likely to get more prompt support by calling, as our staff may be out and about during off-hours.

Extended support hours will be maintained as long as there is a demand.

Alpha Micro hopes that these additional efforts to improve your understanding of *TrueGUI* will help you to undertake a freshening up of your valuable applications, to increase their appeal in today's competitive marketplace.